

MICHELLE RAASCH MAKEUP

TERMS & CONDITIONS OF SERVICE

BOOKING PROCEDURES

Confirmation of your quote via email together with the required booking fee secures your appointment. By confirming your booking you agree to the terms and conditions below.

BOOKING FEE

On confirmation of the quote a \$100 non refundable deposit is immediately required to secure your booking, the balance is due 7 days before the booking date via bank transfer or as cash on the day. On receipt of the booking fee you will receive a confirmation email securing your booking.

ADDITIONAL CHARGES

Any no-shows on the day will still be charged for. Hotel or valet parking will be charged to your room. Parking building costs occurring on the day will be additional costs to your quote.

TRAVEL COSTS

Michelle Raasch Makeup is located in West Christchurch. Travel within Christchurch is included in the price. Travel beyond will be charged at \$1 per km. Google maps will be used for accuracy.

REFUNDS

No refunds are given for any completed service or trial. If you are unhappy with any service please discuss this with me at the trial in order for me to make any changes necessary.

CANCELLATION POLICY

- To make a cancellation please email me at mishraasch@gmail.com
- If the cancellation is less than 2 days before the booking notification must be by phone, call me on 021355353.
- Cancellations made less than 12 weeks out will forfeit 30% of the quoted amount. \$
- Cancellations made 7 days or less before booking agree to pay 100% of the quoted amount. \$
(I will have turned away other potential bookings and loss of work needs to be covered.)

RIGHTS RESERVED

I, Michelle Raasch, reserve the right to cancel any booking and provide email notification of doing so if a booking is in breach of these terms and conditions.

ALLERGIC REACTIONS

If you suffer from any skin condition/s including sensitive skin it is your responsibility to advise me of this in advance. I am more than happy to use skincare or makeup products which you may prefer. In this circumstance it is the responsibility of the client to provide me with their preferred products to use on the day or additional charges can be included in your quote to make purchase thereof.

I have read, understood and agree to the above Terms & Conditions of Service.

Name

Signature

Date